

**Ref: 945 CAA**

**Position Type:**

Clinical Application Solutions Analyst

**Assignment/Scope of Work:**

For this role, the team is looking for candidates with Pharmacy Supply Chain application on Millennium experience. Agency has a need for someone to help optimize this at our facilities as well as help bring additional facilities up on it. This candidate MUST HAVE this experience to be considered (and it must be clearly reflected or highlighted on their resume).

**THE REST OF THE ROLE**

Analysts will be working with the Cerner Millennium EHR (Electronic Health Records System) application in support of the following disciplines: Physician, Nursing, Charge Services, Behavioral Health, and Scheduling to troubleshoot and configure solutions for desired clinical workflows. The EHR is used in hospital and doctors' offices to manage patient records. Analysts that have worked in clinical settings would be familiar with Cerner and the database used.

Client is looking for a total 4 contractors (that will work remotely) to fill in gaps related to the following disciplines: Physician, Nursing Charge Services, Behavioral Health, and Scheduling

- Extensive knowledge of the Cerner Millennium EHR application is REQUIRED in support of the following disciplines: Physician, Nursing Charge Services, Behavioral Health, and Scheduling to configure solutions for desired clinical workflows.
- Support Authorized User with issue resolution of high priority issues.
- Assist with design and handoff to AMS (Application Management System which is built by Cerner) for configuration, where appropriate. Those analysts that have worked in clinical settings would be familiar with Cerner
- Work with clients on current workflows, upgrades, system changes and enhancements, and ongoing system maintenance.
- Deliver workflow and solution design to achieve defined benefits
- Experience building HL7 integration solutions
- Strong understanding of HIPAA application, server and network security requirements.
- Customer service focus with strong people skills.
- Effective written and verbal communication skills.

**QUALIFICATIONS**

- Bachelor's Degree in Business, Healthcare, Computer Science, IT or other relevant field.
- Broad IT experience including servers, networks, firewalls, integrations and security. This Cerner application system is windows based (MS backend).
- At least 4 years software implementation work experience
- At least 3 year of Cerner Millennium experience
- At least 1 year customer service work experience
- At least 2 years health care information technology work experience
- Previous hospital operational or registration application support experience

\* Will work remotely (100%) for duration of the assignment with regular team meetings with as part of the day-to-day schedule required.

\* Max hours per week: 36 hour/week for each contractor.

\*Duration of assignment expected: until 12/31

**Timelines:**

Start Date: 07/19/2021

End Date: 12/31/2021

**Scheduled Work Hours:**

Monday through Friday, 40 hours per week.

**Location:**

Richmond, VA

**Ideal candidate will have:**

Skill	Required / Desired	Amount of Experience
Pharmacy Supply Chain application on Millennium	Required	3 Years
Extensive knowledge of the Cerner Millennium EHR application related to Dr., RN, Charge Services, BH and Scheduling	Required	3 Years
Support DBHDS with issue resolution of issues and enhancements	Required	3 Years
Health care information technology work experience	Required	3 Years
Cerner Millennium experience	Required	3 Years
Software implementation work experience	Required	4 Years
Bachelor's Degree in Business, Healthcare, Computer Science, IT or other relevant field	Required	4 Years
Work with DBHDS on current workflows, upgrades, system changes and enhancements, and ongoing system maintenance.	Highly desired	2 Years
Previous hospital operational or registration application support experience	Highly desired	2 Years
Broad IT experience including servers, networks, firewalls, integrations and security.	Highly desired	2 Years
Support of the disciplines to troubleshoot and configure solutions for desired clinical workflows.	Highly desired	2 Years
Assist with design and handoff to AMS for configuration, where appropriate	Highly desired	5 Years
Strong understanding of HIPAA application, server and network security requirements.	Desired	5 Years
Experience building HL7 integration solutions	Desired	5 Years
Deliver workflow and solution design to achieve defined benefits	Desired	5 Years

**Questions:**

	Description
Question 1	Absences greater than two weeks MUST be approved by CAI management in advance, and contact information must be provided to CAI so that the resource can be reached during his or her absence. The Client has the right to dismiss the resource if he or she does not return to work by the agreed upon date. Do you accept this requirement?
Question 2	Please list candidate's email address that will be used when submitting E-RTR.
Question 3	Please list the city and state where you candidate currently resides?
Question 4	Does your candidate have all REQUIRED skills listed above reflected clearly on their resume?
Question 5	Does your candidate have the specific exp with Pharmacy Supply Chain application on Millennium? This is required and needs to be clearly reflected on the resume.
Question 6	How quickly can your candidate begin a new assignment?

**Criminal Background Check:**

This position requires a criminal history background check.

**Contact Information:**

If you are interested in this position, please contact:

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